



M02 - Quality Policy

We have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

1. To consistently provide products and services in a manner which satisfies all customer requirements, safely and timely.
2. To create and maintain a working environment in which all personnel and contractors are competent and trained to complete all tasks set by the company.
3. To implement correct actions to address any risks or opportunities with any company internal or external issues and to meet the needs and requirements of all interested parties.
4. To continually improve services provided to clients by constantly reviewing this Quality Policy, the Quality Objectives, Audit Results and the quality management system as a whole.
5. To maintain documented information as objective evidence to demonstrate compliance with the quality management system.
6. To control and continually monitor all projects undertaken by the company.
7. To comply as a minimum with all applicable statutory and regulatory requirements.
8. To review the quality management system at planned intervals to ensure it is effective and achieving the stated quality policy.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document R07 Quality Objectives.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard and Intranet.

Authorised by: Brendan Rowe
Date Approved: 05/03/2020

Position: MD